



The Voice of the
Building Services Industry
in British Columbia

BCCCA MEMBERS ARE THE BEST AT KEEPING BRITISH COLUMBIA'S BUILDINGS CLEAN, SAFE & SECURE

Make sure your buildings are looked after by the best professional cleaners in the business. Building Services Contractors (BCCCA) is the regional trade organisation for British Columbia's building services contractors, promoting excellence in the industry.

Our members between them employ over 20,000 people. They range from small operations, to multi-national companies, including British Columbia's major contractors. BCCCA Members provide a range of services, from interior and exterior cleaning, to multi-servicing and facilities management. This includes grounds maintenance, security, rubbish removal, document destruction, and other specialist environmental and support services.

To qualify as a member, applicants must establish that they are a reputable contractor and can meet strict selection criteria, as well as agreeing to abide by BCCCA's

rules and code of practice. This requires members to meet high ethical corporate standards covering: Quality Service, Health & Safety, Employment Conditions, Legal Requirements, Insurance and Dispute Resolution.

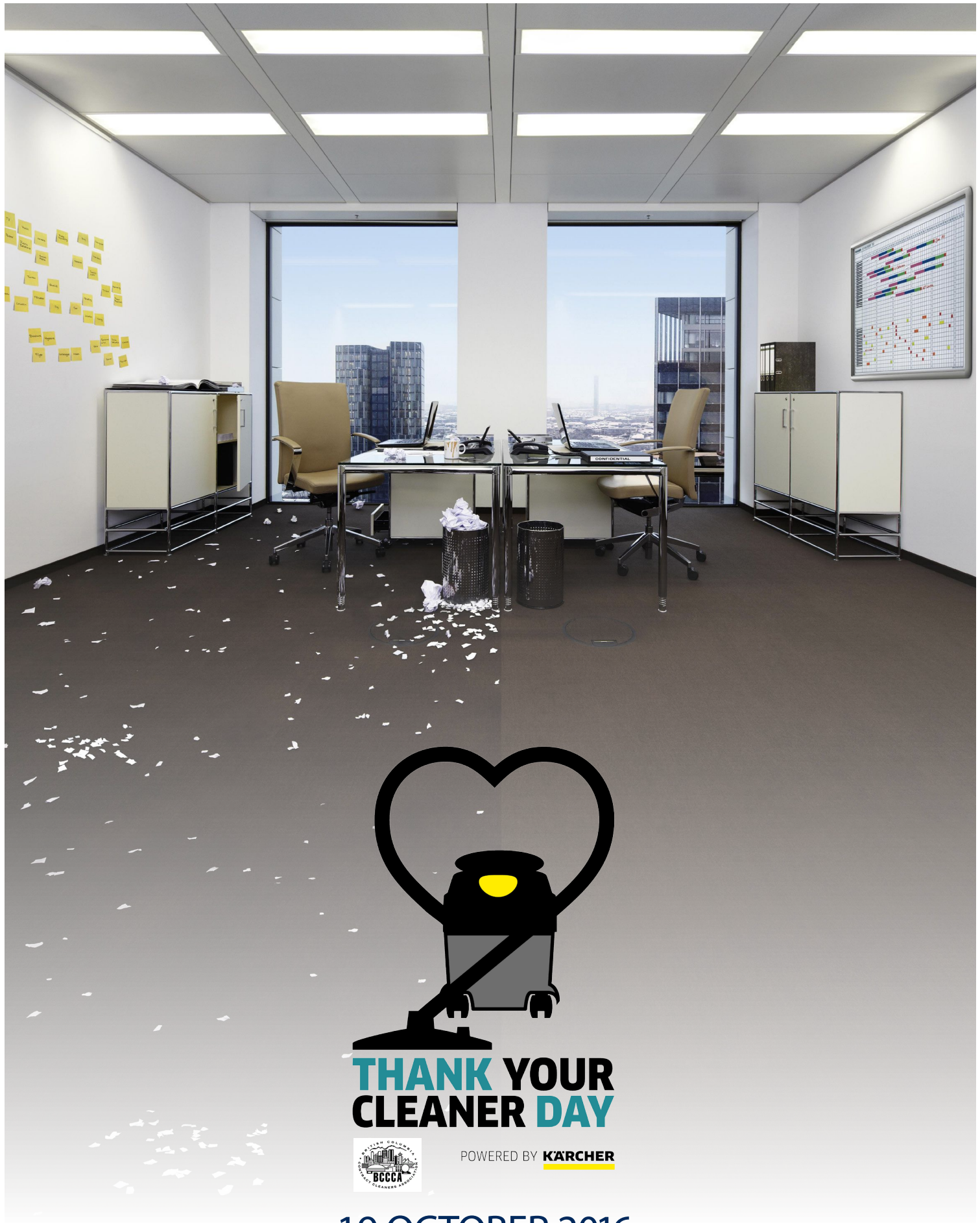
CLEAN, HEALTHY BUILDINGS
– COMMITTED TO BEST PRACTICE

The best way to care for your building, your people, your clients and your customers is to use a registered BCCCA member as they are committed to upholding the highest standards of service and environmental protection.

www.bccca.ca



19 OCTOBER 2016



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We all like to feel valued and appreciated

Cleaning is one of the most important industries in the world, yet most of the people undertaking this important work are invisible to you. Every day, skilled hard working cleaning staff are onsite to ensure your premises are ready to go for the next business day.

Tens of thousands of cleaners work day, night and weekends to keep your working and living environments clean, safe and hygienic.

It's time to stop and think about our cleaners and recognise the hard work that they do, often under the radar of normal working hours and often out of sight. So we've developed a special day once a year dedicated to cleaners to show they are valued and appreciated. Thank Your Cleaner Day will be launched for the very first time on **October 19th 2016** and your business has the opportunity to get involved.

Companies in Canada just like yours, that are cleaned and maintained by registered BCCCA qualified cleaners will be supporting Thank Your Cleaner Day. So why not join them and take this opportunity to thank the cleaners who are looking after your premises, keeping them clean, safe and hygienic day in and day out. Let them know you recognise and value their work, you are aware of their vital contribution to their business and that you appreciate them. We all like to feel valued and appreciated.

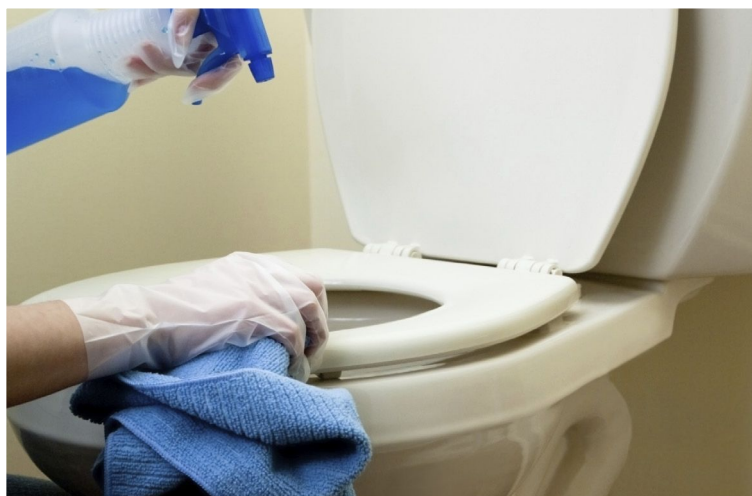
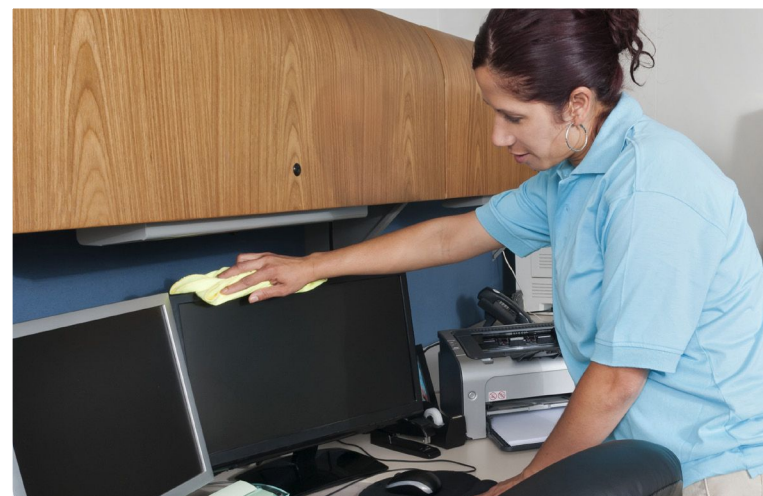
So how can you and your business take advantage of this special day? It's easy!

Contact your BCCCA contract cleaning company representative. They can provide you with your free toolkit in advance so you can plan your Thank Your Cleaner Day. They can also give you advice and ideas on timing and the format which best suits your business and your cleaners needs. Tell your staff about this special day as they may like to get involved too.



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THANKYOURCLEANERDAY is a Registered Trademark



What's in the Thank Your Cleaner Day toolkit?

- A 'Thank You' letter template for you to personalise and print to give to your cleaner
- Thank Your Cleaner Day lapel pins that can be presented and worn by cleaners on the day
- Thank Your Cleaner Day posters to display where staff can be made aware of the day
- A 'Frequently Asked Questions and Answers' sheet to help you, and more

This is a fantastic opportunity for you and your staff to get to know your cleaners by name and let them know their work does not go unnoticed. It's amazing what a simple hello, thank you, smile or handshake can do to make someone's day.

The British Columbia Contract Cleaner Association (BCCCA) is proud to be the association representing the cleaning industry. We know the importance of the cleaning industry and we value what it means to have a clean, safe and hygienic environment. Through this special day we hope you do too.

A summary on what to do:

- Contact your BCCCA contract cleaning company representative in advance of the day
- Decide the best way to mark the occasion that's appropriate to your business
- Prepare the Thank Your Cleaner Day letters, checking to ensure you have the correct names and spelling
- Make sure you have enough stickers to go around your cleaners
- Display the posters on your premises
- Get your staff involved and make it a fun occasion



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